

Forney Lake Water Supply

Frequently Asked Questions

My water smells different than normal. What is wrong?

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily cases for health concerns. Taste and odor problems may occur in any lake for a number of reasons, such as algae growth, a change in temperature, excessive rainfall, flooding, drought, or dry weather conditions.

How can I conserve water?

Water only when needed.

Do not over-water.

Water slowly and deeply for better absorption.

Water lawns early in the hot summer months.

Run the washing machine or dishwasher only when they have a full load.

Use drip irrigation systems for bedded plants, trees, or shrubs.

Check for water leaks. A slow drip can waste as much as 170 gallons each day.

There is a leak between my house and the meter. Who pays for the repair and lost water?

Breaks or leaks in the lines on the customer side of the meter are the sole responsibility of the customer.

Repairs to the lines and payment for lost water are also the customer's responsibility.

How long does it take to get service after I have submitted my application?

After your application has been approved it takes up to ten working days for service to be established.